



Eretz Yisrael

DETAILS ON THE TRIP - CANCELLATION

General Refund/Cancellation Policy

Note the cancellation terms below refer to land costs only. For ticket cancellation terms, check with the airline/agent.

- Deposit is non-refundable, non-transferable.
- Final payment is due 30 days prior to departure.
- Cancellation fee within 30 days of departure is 100% of total charges.
- Cancellations fee 31 - 60 days before departure is 75% of total charges.
- Cancellation fee 61 - 90 days before departure is 50% of total charges.
- Cancellation fee 91 days or more before departure is loss of deposit.

COVID-19 Cancellation policy

If the trip is cancelled by the Chizuk Mission or due to government order or declaration of Public Health Emergency, participants are entitled to a refund of the amount paid to Chizuk Mission, or a future trip credit*.

Cancelled by Participant;

If participant cancellation occurs due to being prohibited from traveling by governmental travel restriction, but the trip is not cancelled, a future trip credit for the amount paid to the Chizuk Mission will be available. In all other cases, the Chizuk Mission's standard cancellation policy will apply (see above).

If participant cancellation occurs due to testing positive for COVID-19 within seven (7) days of trip date, a future trip credit for the amount paid to the Chizuk Mission will be available. If you have been in close contact with someone who tested positive for COVID-19 within seven (7) days of trip, and the Chizuk Mission deems you are unfit to travel, you are eligible for an future trip credit.

To qualify for the future trip credit, you must present your verified positive COVID-19 test result in a form acceptable to Chizuk Mission. Inability to provide documentation does NOT qualify for a future trip credit and all payments are therefore forfeited.

Quarantine, Denial of further travel:

If you are quarantined during the trip due to a positive COVID-19 test you are not entitled to a trip credit and forfeit all payments made to the Chizuk Mission. We strongly recommend purchasing travel insurance to cover any financial losses.

*All refund/future trip credit requests must be made within six months of the scheduled trip date for the amount specified; all future trip credits must be used within 1 year of issuance.

Chizuk Mission Programs are in memory of Shaindel bas Moshe a"h and

Ruchama Chaya Fruma bas R' Dov Pinchas a"h

לע"נ רוחמה חיה פרומא ע"ה בת ר' דוב פנחס נ"י

CHAYA BISTRITZKY A"H

אין עוד
מלבדו

aish